



The Association of European Vehicle Logistics

Press Release

RENAULT AND DACIA ENDORSE ECG OPERATIONS QUALITY MANUAL

As many as 13 manufacturers have now approved the ECG standardisation tool

Brussels, 03 August 2009 – Renault and Dacia have endorsed the ECG Operations Quality Manual, which sets common European standards for the industry on operational guidelines. It is widely used to train personnel on the correct procedures to follow for loading, transportation, unloading and secure storage of vehicles.

Renault and Dacia bring to 13 the total number of car manufacturers to have endorsed the manual, including almost all the major European players: Audi, Dacia, BMW, Ford Europe, GM Europe, Daimler, Mitsubishi Europe, Nissan Europe, Renault, Seat, Skoda, Volvo and Volkswagen. Some of them, including Renault and Volvo Logistics, attach the ECG Manual to their transportation tenders as a requirement to participants, while other manufacturers are aligning their guidelines to the manual.

First introduced in December 2007, following a year long common effort from a working group comprising representatives from both Finished Vehicle Logistics suppliers and Car Manufacturers, the ECG Operations Quality Manual has been refined and in May 2009 ‘version 4’ was published.

The Operations Quality Manual is currently available in seven languages – English, German, Italian, Spanish, Polish, Russian and Bulgarian and can be downloaded from the ECG website: www.eurocartrans.org

Part of ECG’s Common Efficiency Improvement Programme, the Operations Quality Manual is the first concrete contribution from ECG towards an industry process of standardisation. Recently, ECG in partnership with AIAG, the US-based association, introduced the Global Vehicle Damage Codes Standard. ECG and AIAG are now working to make the Operations Quality Manual a global standard too.

The President of ECG, Mr Costantino Baldissara said: “We are delighted that our ECG Operations Quality Manual has affirmed itself as the absolute standard within the European Industry. As many as 13 manufacturers have already endorsed it and we look forward to get a similar endorsement from the remaining manufacturers too. At the same time ECG is actively working with AIAG to make the procedures manual a Global standard”.

Background for the Editors

Established in 1997 in Brussels, ECG represents more than 2/3rds of the European Finished Vehicles Logistics industry. ECG Members operate in the field of outbound logistics for the Automotive sector, including quality control at the end of the assembly line, storage in special compounds, transport in all modalities – rail, road and sea – de-waxing Pre-Delivery Inspections (PDI), customising, workshop activities and the refurbishing of former fleet vehicles

ECG has 90 members from 24 countries, which last year recorded an aggregated turnover in excess of 15 billion Euros. Members handle about 40 million cars per year with over 64,000 direct employees. In terms of equipment, the ECG members operate 20,000 trucks, 20,000 rail wagons, about 337 ships; 41 river barges; 462 compounds; 146 port terminals; more than 58 million square metres of Car parks; about one million square metres of workshops.

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